| PROJECT |  | REF |  | REV | ITEM <br> CODE |  |
| :---: | :--- | :---: | :--- | :--- | :---: | :--- |
| LOCATION |  | DATE |  |  | PAGE |  |

## SANITARY WARE SPECIFICATION SHEET

| Item Descriptions | Stern (Israel) "Smart Plus" Chrome plated deck <br> mounted extended body sensor faucet in 9V DC <br> Supply with IP67 waterproof battery box |
| :--- | :--- |
| Dimensions | L60 x W44 x H338 mm |
| Model | Smart Plus B |
| Code Number | Chrome Plated |
| Finish |  |
| Supplier | Acme Sanitary Ware Co. Ltd <br> Mr. Eric Wong/ Mr. Don Yuen <br> (852) 2388-7171 / (852) 2710-8012 <br> acme@acmesanitary.com.hk <br> www.acmesanitary.com.hk |
| Contact Tel/Fax | E-mail <br> Website |

SMART PLUS B Ref \# 235150
Touch-free electronic faucet for deck mounted installations. Activated by infrared sensor. Tall version for counter top washbasins. For cold or premixed water. Filters included. Chrome plated body, other finishes available. Latching solenoid valve is located above deck inside the product for added vandal protection. Regular faucet installation with simple battery connection. Adjustable settings by remote control: sensor range, security time, delay in, delay out, on-off and reset to factory settings. 24 hour mandatory hygiene flush available upon request.

## Application:

Deck-mounted faucets. Combining an elegant minimalist design with anti-vandal features. Easy installation. Long lasting even in the harshest installation sites. Helps washrooms stay clean and saves water. Prevents cross contamination. Ideal for stadiums, train and bus stations and highway rest stops.

Use:
Touch-free electronic faucet. The faucet is automatically activated when the users place their hands in the sensor range and stops when the users remove their hands.




* All information of the above is for the reference only. No prior notice is made if any changes.

Acme Building, 22-28 Nanking Street, Kowloon, Hong Kong
Tel: 23887171 Fax: 27108012
E-mail: acme@acmesanitary.com.hk
Website: www. acmesanitaryware.com.hk

## SPARE PARTS LIST



Note: In order to locate the relevant spare part, please check the corresponding parts and part mumber in the drawing. Minimum order quantity will be required.

[^0]
## INSTALLATION



## INSTALLATION



## INSTALLATION

STEP 4 - CONNECTING THE POWER SOURCE


## TROUBLESHOOTING

| PROBLEM | INDICATOR | CAUSE | SOLUTION |
| :---: | :---: | :---: | :---: |
| No water coming out of the faucet: | 1. Sensor flashes continuously when user's hands are within the sensor's range. | Low battery. | Replace battery |
|  | 2. LED in the sensor does not flash once when user's hands are within the sensor's range. | 1. Range is too short. | Increase the range |
|  |  | 2. Range is too long. | Decrease the range |
|  |  | 3. Battery is completely used up | The battery must be replaced. |
|  |  | 4. Unit is in "Security Mode"* |  |
|  |  | 5. Sensor is picking up reflections from the washbasin or another object. | Eliminate cause of reflection. |
|  | 3. LED in the sensor flashes once when user's hands are within the sensor's range. | 1. Connectors between the electronic unit and solenoid are disconnected. | Connect the electronic unit connectors to the solenoid. |
|  |  | 2. Debris or scale in solenoid. | Unscrew solenoid, pull out the plunger and the spring from the solenoid and clean them. Use scale remover material if needed. When replacing the plunger, please make sure that the spring is in vertical position. |
|  |  | 3. The central orifice in the diaphragm is plugged or the diaphragm is torn | Clean the orifice or replace diaphragm. |
|  |  | 4. The water supply pressure is higher than 8 bar. | Reduce the supply water pressure. |
|  |  | 5. The water supply pressure is under 8 bars and yet the pressure in the faucet's body is higher. This situation could be caused by a sudden increase in the water supply pressure that the back check prevents from dropping, even after water supply pressure drops under 8 bars. | Shut off water supply and unscrew one of the flexible pipes in order to reduce the pressure that blocks the product. |
| Water flow <br> from spout <br> does not <br> : stop: | 1. Sensor flashes |  |  |
|  | once when |  | Clean the orifice or replace |
|  | user's hands are within the | Debris or scale in diaphragm | diaphragm. |
|  | sensor's range. |  |  |
|  | 2. LED in the |  | Clean or eliminate case of |
|  | sensor does not | . Sensar is dirty or covered. | interference. ............ |
|  | flash once when |  |  |
|  | are within the sensor's range. | 2. Sensor is picking up reflections from the washbasin or another object. | Decrease the range or eliminate cause of reflection. |
|  |  |  |  |
| Water flow diminished |  | Fi |  |
|  |  |  | Remove, clean, re-install |

* "Security Mode": If the sensor is covered for more than 90 sec . the faucet will automatically shut off water flow. To return to normal operation remove any blockage.
** In this case, the water flow will stop anyway after 90 seconds because of the security time.


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